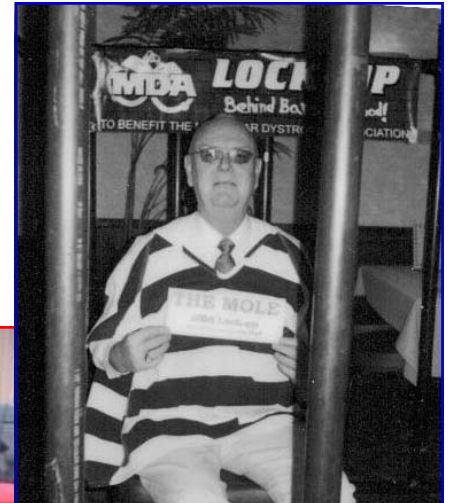


Regional Director Retires

- **Betsy Hammar**
Admin
hammarb@redcrossidaho.org
- **Brenda Wood**
Health & Safety
woodb@redcrossidaho.org
- **Diane Lewis**
Health & Safety
lewisd@redcrossidaho.org
- **Jennifer Leininger**
Admin
Leiningerl@redcrossidaho.org
- **Jodie Marshall**
ES Director
marshallj@redcrossidaho.org
- **Noel Abbott**
Regional Director
abbottn@redcrossidaho.org
- **Shawn Tolman**
CEO
tolmans@redcrossidaho.org
- **Tamara Tracy**
Accounting
tracyt@redcrossidaho.org



By R. Waller

After 7 Years with the Idaho Red Cross, Noel Abbot is retiring from full time work, but vows to stay on the Lewiston DAT.

The North Central Idaho DAT team would like to say that we have certainly had some good times with Noel. We have responded to fires together, worked on fundraisers such as the Sweethearts' Ball and the Shake, Rattle and Roll event, had a Yard Sale at the old Red Cross office (and by the way, thank goodness we all had a good time because the work is way more than the pay!).

We have laughed until we cried together. We ran shelters together (and so now we all know how loud Noel can snore, holy moly!), woke each other up in the wee hours of the mornings for fires that needed tending to, lunches, dinners, meetings, working in the office, you name it, we have done it and Noel has always been right in the middle of it all. It's sad to see him go, things sure won't be the same, but we are happy that he gets to spend time with his beautiful wife and family and their new dog!

Noel is a kind, gentle spirit, who has a gift of caring that goes above and beyond. We look forward to continuing our relationship as he want to stay on as a DAT member, so he won't be too far away.

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Upcoming Events in May

We always need help with events. Both on the day of the event and in preparations for the event. If you are available to help in any capacity, please email Betsy for details.

- May 3—Safety Day at Idaho Falls Home Depot
- May 3—Health Fair at Wal-Mart in Boise
- May 14—Safety Day at Gowan Field
- May 15—Health and Wellness Fair at Lewiston Community Center
- June 6 --Golf tournament IFFP call for information



Health and Safety

CPR and First Aid

Adult CPR/AED and First Aid

This course is designed to train you how to prevent, prepare for and respond to breathing emergencies. First Aid also teaches proper care for broken bones, burns, & bleeding emergencies. These classes can be taken together or separately depending on your needs.

Infant/ Child CPR and Pediatric First Aid

This course focuses on the special skills needed to provide CPR and First Aid to infants and Children

CPR/AED for the Professional Rescuer

This course is designed to teach CPR and lifesaving skills for Nurses, Nursing Students, Physicians, Lifeguards, or EMTs.

Pet First Aid

Availability of classes will be based on interest

Blended Learning

This class allows you the flexibility to take the academic portions of First Aid, Adult, Infant or Child CPR courses online at your own pace. A two hour in classroom skills session is required.



Specialized Courses

Availability of classes based on interest

HIV/AIDS Starter Facts

This 8-hour course prepares individuals to locate factual information in the American Red Cross HIV/AIDS and Facts Book; understand disease basics like contraction and treatment, and differentiate the facts about HIV and AIDS from misinformation and opinions.

Babysitter's Training Course

This is a course that teaches 11-16 year-olds basic and emergency skills that every babysitter needs to know.

Instructor Training

The instructor's class will prepare you to teach Adult, Infant and Child CPR, Automated External Defibrillator (AED), Blood borne Pathogens, and First Aid skills to co-workers at the workplace or to the community and schools. Call for specific details and requirements.

Sports Safety Training

PLEASE CALL FOR INFORMATION

Wilderness First Aid

The Wilderness First Aid Course provides the basic knowledge and skills to enable participants to make decisions about emergency care in the wilderness.

Frequently Asked Questions

How do I sign up and pay for class?

Registering is easy. Simply call your local American Red Cross office at 1-800-853-2570. Prepayment is required.

What if I'm late to class?

Since the core of most programs is taught at the beginning of class, you won't want to miss a minute of class time. In order to maximize training time, session starting times are firm. Late arrivals are admitted at the discretion of the instructor, but tardiness may affect certification. If you arrive too late or miss a scheduled class, a re-registration fee may be assessed to register for another class.

Can lost certificates be replaced?

We can send you replacement certificates for any courses taught by authorized instructors, as long as your certification is still valid. Simply provide the course name, location and completion dates when making your request. A \$6.00 processing fee will be assessed for each replacement certificate issued.

Disaster Services Human Resources

Featured Group and Activity: Individual Client Services/Client Casework (CLS/CC)

By T. Raynor

If you are on the DAT team, you are likely involved in the Individual Client Services/Client Casework (CLS/CC) field or are in training to become qualified for this Group and Activity. No matter the size of the disaster, from a single family fire here at home to a catastrophic event such as Hurricane Katrina, the American Red Cross provides emergency assistance to those in need through trained Client Casework volunteers.

This position within the American Red Cross is one of those activities that involve direct client contact. Nearly every local disaster where the American Red Cross of Greater Idaho is called upon to provide Emergency Assistance to those affected by a disaster will involve:

- a client interview to determine their emergency needs
- the use of the 901 form to compile the data necessary to assist clients
- CAC Card Authorization forms to authorize funds for items such as food and clothing
- Dispersing Orders to authorize lodging

If you are a compassionate individual who interacts well with people and are able to complete paperwork accurately, this may be the activity for you! A good way to find out is to join and actively participate on your local DAT team and volunteer to enter client cases into CAS (Client Assistance System) at your local Red Cross office.

In addition to basic training requirements, required training for this position is the instructor led course Client Casework: Providing Emergency Assistance; online course (LMS) Client Assistance Cards: Caseworkers and operational training in casework and CAS.

DSHR System Group and Activity Descriptions

Individual Client Services (CLS)
Client Casework (CC)
Welfare Information (WI)
Health Services (HS)
Disaster Mental Health (DMH)
Recovery Planning & Assistance (RPA)

GROUP:
Individual Client Services (CLS)

Provided to people with disaster-related needs through a casework process. These activities and services may include direct financial assistance for replacement of essential items, counseling services, health-related services and reunification or welfare information services.

ACTIVITY:
Client Casework (CC)

Evaluates needs, provides services and maintains records for clients. It provides direct assistance to individuals affected by man-made or natural disasters, ranging from single-family home incidents to larger events such as tornadoes, floods, hurricanes, and catastrophic incidents. Assistance can be issued in two forms: hard assistance and soft assistance. Examples of soft assistance include listening, providing information, advocacy, counseling and referral. Hard assistance includes mass sheltering, feeding and the bulk distribution of personal care items and cleaning materials, as well as emergency financial assistance to all clients in order for them to be able to purchase items that are needed immediately in order to begin their recovery.

(Resource: DSHR System Group and Activity Descriptions)

It is one of the most beautiful compensations in life that no man can sincerely try to help another without helping himself.
~ Ralph Waldo Emerson

Volunteer Positions Open in all offices

Volunteer Community Disaster Education Presenters

Job duties include:

- Coordinate with the Training Coordinator to set schedule for presentations
- Study materials ahead of time and have a thorough understanding of your topic before presenting
- Present information in a professional manner, adapting to the group's needs

Volunteer Fleet Coordinator

Job duties include:

- Track vehicle information for vehicles in your district/region
- Perform routine maintenance on vehicles in your district/region
- Perform annual inspections on vehicles in your district/region
- Ensure that district/regional drivers have a driving application in his/her HR file in Boise



CEO UPDATE

It's been a busy month! We have been working on several promotions, next year's budget, grant applications, long term plans and much much more.

We are sad to see Noel leave our ranks but are glad he will still be around as a volunteer and will continue to share his knowledge and experience in the Lewiston area.

Our disaster volunteer reorganization is going very well and it is exciting to see individuals stepping up and making things happen. I won't name names due to lack of space but you know who you are and I hope you know how much I and the Chapter appreciate all your efforts!! Keep up the good work!!

Stinker Station Promotion: The Stinker Station promotion went very well during March, generating over \$2500 more than last year. A check presentation was made to the Chapter by owners Charlie Jones & Shawn Davis on April 24th with a total funds raised of \$11,165.74!!

Mountain West Bank: MWB is currently giving away Red Cross first aid kits to customers opening new accounts and is collecting donations on behalf of the Red Cross through the middle of May. We had many staff and volunteers assist in their "Big Day" launch on April 11th. Many branches decorated their lobbies with a Red Cross theme.



Free Workbook on Estate Planning

By J. Nielsen

Sadly, 50-70% of Americans die without ever writing a will. The great tragedy is that their assets are given away according to a government formula which is usually different than their personal wishes.

The American Red Cross, Greater Idaho Chapter has a resource to help you prepare to get a will or living trust written or updated. It's called Touching the Future, A Guide to Estate Planning and Charitable Gifting. This free, comprehensive workbook provides ample space to help you organize your financial information and make key decisions to prepare to meet with an estate planning attorney. Consider it our thank you for your help as a Red Cross supporter.



Some of our volunteers, staff, and donors have made a bequest to the Greater Idaho Chapter, either within their will or through easy-to-change "beneficiary designations" outside their will. These designations are made on retirement plans, bank accounts and life insurance policies. Many people find that they can leave 10% to 20% of their assets to the Red Cross at death and still adequately provide for family members.

To receive your copy of "Touching the Future," please contact Jerry Nielsen at 855-4928 or nielsenj@usa.redcross.org.

Jerry can also provide a list of estate planning attorneys who can help you. Thanks for volunteering to help those served by the American Red Cross.

Monthly Statistics—Disaster Services

DISTRICT	MAR 08 CASES	MAR 08 CLIENTS	FYTD 08 CASES	FYTD 08 CLIENTS	MAR 07 CASES	MAR 07 CLIENTS	FYTD 07 CASES	FYTD 07 CLIENTS
NORTH	3	12	34	90	2	6	22	60
NC	2	10	11	32	0	0	27	57
HQ	10	30	89	240	5	18	104	377
SC	0	0	16	67	5	20	28	89
EAST	0	0	17	47	2	8	20	75
TOTAL	15	52	176	498	14	52	201	658

This chart shows the number of cases and clients for March 2008 and Fiscal Year To Date 2008 (July 1, 2007 through March 31, 2008), then it shows the number of cases and clients for March 2007 and Fiscal Year To Date 2007 (July 1, 2007 through March 31, 2007) for comparison.

Service to Armed Forces

Service to Armed Forces (Formally known as AFES—Armed Forces Emergency Services) is one of many programs in our chapter's Emergency Services Department. ARC provides emergency communication between service members and their families, provides verification to help a service member with leave or hardship requests, facilitates emergency financial assistance, provides guidance to veterans in obtaining veteran services, and much more.

SERVICE	MAR 08	FYTD08	MAR 07	FYTD 07
Complaint	0	1	0	0
Emerg. Comm.	48	499	91	716
Financial Asst.	5	23	3	18
Info & Referral	0	4	0	5
MASRU	0	1	1	2
Other	0	2	0	4
Family Follow-up	0	2	0	0
SPOC	0	1	1	3
Verification	11	165	19	182
TOTAL	64	698	115	930

Thank you for "Granting" our Wish

By B. Hammar

Please join us in thanking the following organizations for giving grants to the Idaho Red Cross in 2007. If you know anyone affiliated with these groups, please take a moment to give them a personal thank-you from all of us at Red Cross!

**REQUEST
APPROVED**

- Ada County Association of Realtors Foundation
- Edward Low Memorial Trust
- Four J. Foundation
- Gladys & Roland Harriman Foundation
- Harriman Foundation
- Home Federal Bank
- Idaho Community Foundation
- Idaho Power Foundation
- Kissler Family Foundation (Norco Medical Supplies)
- Koyne G. Hedrick Foundation
- Larry Barnes Foundation
- Lightfoot Foundation
- Melaleuca Inc.
- Personal Safety Training Inc
- Qwest Foundation
- T. F. Dixon Family Foundation, Inc.
- Tate Family Charitable Trust
- US Bancorp Foundation
- Wal-Mart, Boise
- Wells Fargo Bank
- Wells Fargo Bank Northwest
- William & Francis Lynch Charitable Trst



**American Red Cross
of Greater Idaho**

Chapter Headquarters:

404 S 8th St Suite 232 Boise, ID 83702
Fax: 208-947-4371

Branch Offices:

411 N 15th St Coeur d'Alene, ID 83814
Fax: 208-665-9750

504 Main St. Suite 420 Lewiston, ID 83501
Fax: 208-746-0214

253 4th Ave N. Twin Falls, ID 83301
Fax: 208-733-8029

5023 Rainbow Ln Chubbuck, ID 83201

410 Memorial Dr. Suite 204 Idaho Falls, ID 83402
Fax: 208-523-8946

Be Prepared

Each month we will include two lists that will help you prepare for emergencies or disasters before they happen. Using the lists, you can **assemble an emergency supplies kit in small steps over 12 months**, checking off items you gather each month.

GROCERY Store

- 1 gallon water*
- 1 can fruit*
- 1 can vegetables*
- 1 can meat*
- 2 rolls toilet paper
- Extra toothbrush
- Travel-size toothpaste

Additional:

Special foods for special dietary needs

Action Steps:

- Identify escape routes from house for all family members
- Identify safe places to go in case of fire, flood, earthquake, or other local disasters

*per person

HARDWARE Store

- American Red Cross First Aid kit
- which includes sterile adhesive bandages in assorted sizes, adhesive tape, gauze pads, sterile roller bandages,
- latex gloves
- Safety pins
- Sunscreen

Action Step:

- Identify storage area for your supplies such as closet along an inside retaining wall, or several heavy-duty, watertight plastic garbage cans that can be stored outside . If using outside storage— ensure container is weather and animal proof.
- Practice a drill for each of your plans

District Spotlight

Noel Abbott, Volunteer to Health and Safety Admin to District Director to Regional Director and back to volunteer!

Noel has truly been a "rock" for the local chapter; steady, reliable, and persistent. He invested himself very heavily in the ARC and was faithful to execute his responsibilities, although changeable and largely beyond his control, through good and bad times.

He was generally very professional and business-like, very focused when things needed to get done, but he was also able to "let his hair down" during activities and to enjoy his relations with the other staff. He has played a critical role in enabling the ARC to maintain a strong presence in northern Idaho throughout the difficult times we have recently weathered.

Noel certainly deserves some accolades. ~Phil White

.....

• We have worked with Noel since he started with the American Red Cross in

• Lewiston and found him fun to work with as well as competent in each

• job. He has learned his way around the Red Cross from Health and Safety and

• Disaster Services to being the Director of the NCID serving both Lewiston and

• Coeur d'Alene. We missed him in Lewiston when he was in Coeur d'Alene

• and he will be greatly missed now that he is retiring. ~Betsy and Jim Manning

.....

Noel has got to have one of best attitudes I have ever seen. He is always so willing to do whatever is asked of him. He is dedicated and devoted and is an inspiration to me in how he just keeps moving ahead. What a great guy to work with!!

HE WILL BE MISSED.
THANKS ~MARK

Noel is a gentleman of the best kind. He has a heart that will always give and a soul that has humor. It has been a joy to work with him and he will be missed by all.
~Brenda Wood

I left "Noel's Office" for the last time today. We didn't say goodbye, however. We said what we always say on parting: "See you next time!"

Noel will always be an integral part of our team. I will miss having him around on a daily basis, but I know he is only a phone call away.

Enjoy Retirement, Noel! You deserve it!! ~Jodie Marshall

Noel is not just the head of our team in North Idaho he is our friend & supporter of our efforts to serve the Red Cross hope he serves as a volunteer so we won't lose him & Jane! ~Jim & Virginia White